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Cary, North Carolina

BlueAlly is now a Riverbed Authorized Support Partner

BlueAlly, a top partner for managing IT resources, announced today it has joined the Riverbed® Authorized Support Partner (RASP) program.

As an authorized provider of Level 1 and 2 direct customer support, BlueAlly's support personnel have completed a rigorous training certification program that includes installing, supporting and integrating Riverbed Technology solutions into live environments.

BlueAlly has partnered with Riverbed since 2005 and has grown to be one of the top providers of Riverbed solutions in North America, including being one of only six national elite partners. Riverbed has now introduced the RASP program to further enable its partners to act as a direct extension of the Riverbed support organization. The RASP program is only available to partners that have a successful track record in providing Riverbed solutions and are able to meet the high standard of 24x7 Level 1 and Level 2 support services. BlueAlly can now offer full suites of professional and managed services for Riverbed products, including world-class direct support and coverage that is critical to customers' IT infrastructure needs.

"The RASP Program is an exciting new opportunity for us to strengthen our partnership with Riverbed while offering our customers more comprehensive managed and support service solutions. BlueAlly is very excited to partner with the world's leader in WAN Optimization to be able to provide to our customers the ability to ensure they maximize the value of their Riverbed investment to their organization," said Bernard Westwood, VP of Technology Operations at BlueAlly. "The addition of these support services continues the evolution of our managed services offerings that now encompass Security, Networking and Data Center solutions."